

## **Register Now**

As of July 1, 2025 you will no longer have access to EngagementPoint. But don't fret! You will have access to the Blue Shield of California web portal and app directly. You will be able to directly access your Blue Shield health benefits, claims, and more from BlueShieldCA.com!

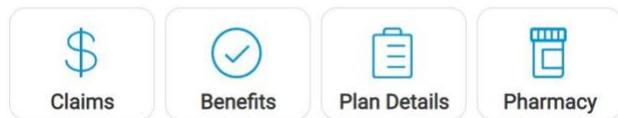
Follow the instructions below to set up your account, or call Customer Service at 888-772-1076 to help you get a username and password for BlueShieldCA.com.

### **Option A: Preferred Method**

#### **Step 1:**

Click Benefits on the EngagementPoint home screen to get into your Blue Shield of California account.

#### Quick links



#### **Step 2:**

Click on the circle in the top right of the screen with your initials. Choose Profile from the drop-down menu.



#### **Step 3:**

Scroll down until you see Personal Information. Here you will see your temporary username and password.

Personal details	Username	<input type="text"/>	<a href="#">edit</a>
	Password	••••••••	<a href="#">edit</a>

**Step 4:**

Click Edit to the right of the Username to change the username. Click Edit to the right of the Password field to change your password.

### Edit username

Enter a new username and save your changes.

Current username

Your username must be unique and have:

- At least 6 characters
- Letters and numbers only
- No spaces

[Save changes](#)

**Step 6:**

That's it! You can now go directly to BlueShieldCA.com whenever you like.

**Option B: Alternative Method**

**Step 1:**

Go to BlueShieldCA.com. Click the Login button at the top right of the screen.

**Step 2:**

Click on Forgot Username under the Username field. An email will be sent to the email Blue Shield of California has on file for your plan with your temporary username. Don't worry, you will be able to change this.

**Step 3:**

Click on Forgot Password. Enter the temporary username sent to you in Step 2.

**Step 4:**

Follow the instructions to reset your password.

**Step 5:**

Log in to BlueShieldCA.com with your temporary username and new password.

**Step 6:**

Click on the circle in the top right of the screen with your initials. Choose Profile from the drop-down menu.

**Step 7:**

Scroll down until you see Personal Information. Here you will see your temporary username.

**Step 8:**

Click Edit to the right of the Username to change the username.

**Step 9:**

That's it! You can now go directly to BlueShieldCA.com whenever you like.