

# ROMAN CATHOLIC DIOCESE of SACRAMENTO

# ANNUAL BENEFITS OPEN ENROLLMENT

#### **AGENDA**

- Important Open Enrollment Dates and Notifications
- Benefit Offerings from Reta
- Sun Life Financial Benefits
  - Employee Assistance Program
  - Travel Emergency Assistance
- What's Changing for 2020
- Reta Trust Health and Wellness Program
  - Weights Watchers (WW) Program
- Benefits Materials on Website
- Contact Information



# OPEN ENROLLMENT 05/04-05/26

- Benefit Plans offered through Reta effective July 1, 2020
  - Anthem Blue Cross same as current
  - Kaiser Permanente same as current
  - Sutter Health | Aetna same as current
  - EnvisionRx same as current
  - Delta Dental same as current
  - VSP Vision same as current
  - Sun Life Financial same as current
- Enrollment is <u>Passive</u> (changes only)
- You will be mapped to the same plan/ tier if you take no action
- Even though it is a passive year, we still want employees to go online and review personal, dependent, benefits, and service information



#### ENROLLMENT PROCESS

- The benefits open enrollment process is completely online through RetaEnroll.
- The enrollment site is available 24 hours a day, 7 days a week during the Open Enrollment period. When you are ready to make your elections, follow these six steps:
  - 1. Go to <a href="www.retatrust.org">www.retatrust.org</a> and click the Log In button in the top right hand corner.
  - 2. Enter your User Name and Password.
  - 3. Add or confirm your mobile phone number (new)
  - 4. Follow the easy enrollment steps in the Open Enrollment Wizard.
  - 5. Review and confirm your elections, making changes as necessary.
  - 6. Print your benefits confirmation statement.



#### RETA BENEFITS CENTER

- A tool to help you decide which medical plan fits your health care needs
- To access the Reta Benefits Center, simply click Log In at www.retatrust.org.
- From the RBC you can:
  - View and compare the details of benefit plans available to you.
  - Learn about new and existing programs.
  - Use a "decision support" tool to help you choose which medical plan best fits your needs.
  - Connect to the enrollment site to make your choices.
- Effective immediately, Reta is providing 100% coverage to members for any testing, doctor visits, hospitalization and treatment related to the Coronavirus.





#### Anthem PPO-1119

- You get access to a large number of doctors.
- You don't need a referral to see specialists.
- The plan covers services from almost any doctor or hospital, but you pay less when using a doctor from the preferred provider organization (PPO) plan.
- EnvisionRx provides the pharmacy benefits.





# Your PPO Plan

| 73 |                         |  | In-Network                                 | Out-of-Network                             |  |
|----|-------------------------|--|--|--|--|
|    | PPO 750                 |  | Anthem PPO Providers                       | Non-PPO Providers                          |  |
|    |                         |  |  |  |  |
|    | Deductible              | Individual / calendar year             | \$750                                      | \$1,500                                    |  |
|    |                         |  |  |  |  |
|    | Office visits           | Doctor                                 | \$20 copay (deductible waived)             | 70%*                                       |  |
|    | Office visits           | Specialist                             | \$35 copay (deductible waived)             | 70%*                                       |  |
| -  |                         | Preventive Care                        | No cost (deductible waived)                | 70%  |  |
|    |                         | Hospitalization                        | 90%  | 70%*                                       |  |
|    | Other services          | Emergency services (deductible waived) | 90% plus<br>\$100 copay waived if admitted | 90% plus<br>\$100 copay waived if admitted |  |
| 1  |                         | Lab/X-ray                              | 90%  | 70%*                                       |  |
|    | Out of Pocket<br>Amount | Individual/ Per calendar year          | \$3,000                                    | \$6,000                                    |  |





#### Anthem EPO-1139

- EPO plans combine the flexibility of PPO plans with the cost-savings of HMO plans.
- You won't need to choose a primary care physician, and you don't need referrals to see a specialist.
- You'll have a limited network of doctors and hospitals to choose from. EPO plans don't cover care outside your network unless it's an emergency.
- It's important to know who participates in your EPO plan's network. If you go to a doctor or hospital that doesn't accept your plan, you'll pay all costs.
- EnvisionRx provides the pharmacy benefits.





# Your EPO Plan

|                         |  | In-Network                     | Out-of-Network          |  |
|-------------------------|--|--------------------------------|-------------------------|--|
| EPO 1000                |  | Anthem EPO Providers           | Non-EPO Providers       |  |
|                         |  |                                |                         |  |
| Deductible              | Individual / calendar year             | \$1,000                        | Not covered             |  |
|                         |  |                                |                         |  |
| Office visits           | Doctor                                 | \$25 copay (deductible waived) | Not covered             |  |
| Office visits           | Specialist                             | \$40 copay (deductible waived) | Not covered             |  |
|                         | Preventive Care                        | No cost (deductible waived)    | Not covered             |  |
|                         | Hospitalization                        | 80%                            | Not covered             |  |
| Other services          | Emergency services (deductible waived) | 80% plus<br>\$200 copay        | 80% plus<br>\$200 copay |  |
|                         | Lab/X-ray 80%                          |                                | Not covered             |  |
| Out of Pocket<br>Amount | Individual/ Per calendar year          | \$5,000                        | Not covered             |  |





#### Anthem HSA-1129

- You will pay for all covered services until you reach your deductible.
- All preventive services received from a network provider are covered at 100%. If you see an out-of-network provider, then your deductible or out-of-network coinsurance responsibility will apply.
- This plan gives you access to a personal account to help pay for eligible health care expenses.
- This money is yours to keep even if you change plans or leave your employment.
- You can also use your HSA money for dental, vision and prescription drug expenses.
- Anthem provides the pharmacy benefits.

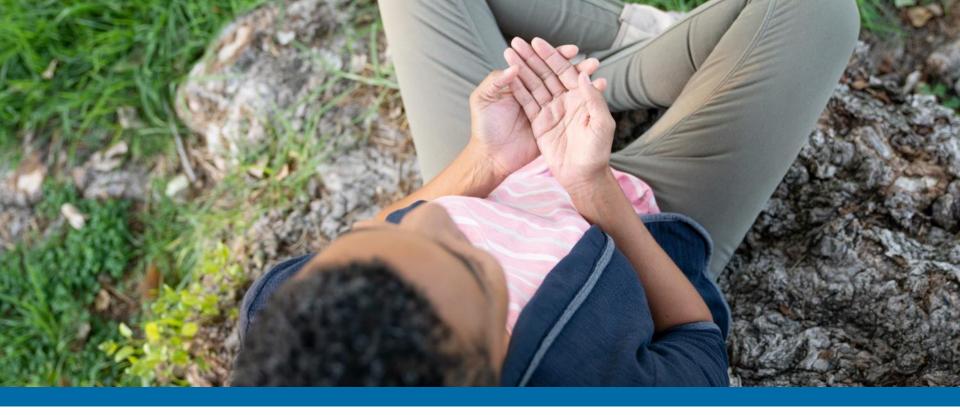




# Your HSA Plan

|                         |  | In-Network                  | Out-of-Network    |  |
|-------------------------|--|-----------------------------|-------------------|--|
| HSA 2500                | A 2500 Anthem HSA Providers            |                             | Non-HSA Providers |  |
|                         |  |                             |                   |  |
| Deductible              | Individual / calendar year             | \$2,500                     | \$5,000           |  |
|                         |  |                             |                   |  |
| Office visits           | Doctor                                 | 80%                         | 60%               |  |
| Office visits           | Specialist                             | 80%                         | 60%               |  |
|                         | Preventive Care                        | No cost (deductible waived) | 60%               |  |
|                         | Hospitalization                        | 80%                         | 60%               |  |
| Other services          | Emergency services (deductible waived) | 80%                         | 80%               |  |
|                         | Lab/X-ray                              | 80%                         | 60%               |  |
| Out of Pocket<br>Amount | Individual/ Per calendar year          | r year \$5,000 \$6,000      |                   |  |





### Kaiser EPO-4063 Plan



#### Preventive care at no cost

Because finding and treating problems before they get serious is an important part of staying healthy, you get most preventive care at no cost— even before you reach your deductible.

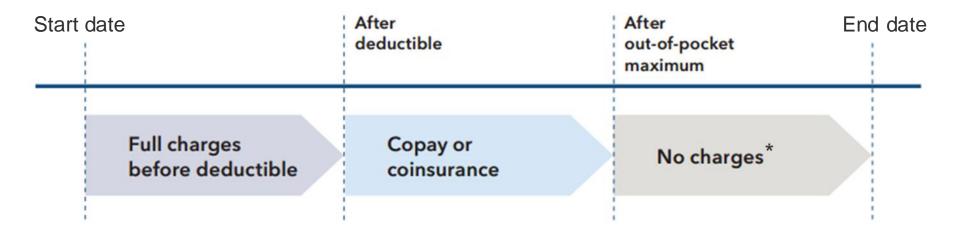
#### Preventive care includes:

- Cancer screenings
- Cholesterol and high blood pressure screenings
- Diabetes screenings
- Immunizations
- Routine prenatal care
- Well-child visits





## How your deductible plan works



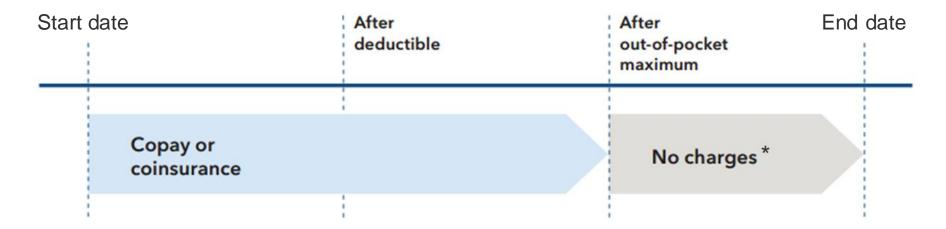
You'll pay full charges for covered services, including **hospital** care, X-rays, and lab tests, before meeting your plan deductible.

After meeting your plan deductible, you'll start paying less for these services — a copay or coinsurance — until you reach your out-of-pocket maximum.

<sup>\*</sup>For a small number of services, you may need to keep paying copays or coinsurance after you reach your out-of-pocket maximum.



### How your deductible plan works (continued)



You'll pay **copays** for doctor's office visits and prescription drugs — even before you reach your plan deductible.

You'll get preventive care services at no cost — even before you reach your plan deductible.

<sup>\*</sup>For a small number of services, you may need to keep paying copays or coinsurance after you reach your out-of-pocket maximum.



### Family deductibles and out-of-pocket maximums

If your family is covered under your plan:



- Each family member has an individual deductible, and the family as a whole has a deductible.
- Each family member has an individual out-of-pocket maximum, and the family as a whole has an out-of-pocket maximum.
- Your individual deductible is \$1000.
   Your family deductible is \$2000.
- Your individual out-of-pocket maximum is \$4000.

Your family out-of-pocket maximum is \$8000.

# Highlights of the **Deductible Exclusive Provider Organization** (EPO) Plan\*

Deductible: \$1,000 individual / \$2,000 family

Out-of-pocket maximum: \$4,000 individual / \$8,000 family

| Covered service                     | You pay                                      |  |
|-------------------------------------|--|--|
| Routine preventive exams & services | No charge                                    |  |
| Primary care office visits          | \$25 copay                                   |  |
| Specialty care office visits        | \$25 copay                                   |  |
| Lab tests                           | \$10 copay after deductible                  |  |
| Outpatient surgery                  | 10% coinsurance after deductible             |  |
| Hospitalization                     | 10% coinsurance after deductible             |  |
| Urgent care visits                  | \$25 copay                                   |  |
| Emergency Department visits         | 10% coinsurance after deductible             |  |
| Generic prescription drugs          | \$10 copay (retail)/ \$20 copay (mail order) |  |
| Brand-name prescription drugs       | \$30 copay (retail)/ \$60 copay (mail order) |  |
| Specialty prescription drugs        | Follows the generic/brand cost share         |  |

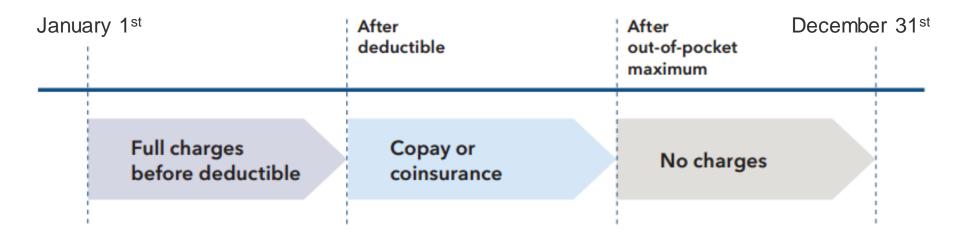
<sup>\*</sup>This is just a summary of some examples of covered services and their corresponding copay and coinsurance amounts. Please see your *Evidence of Coverage* for information about coverage, limitations, and exclusions for all benefits, including those not listed in this summary.



### Kaiser HSA-4085 Plan



## How your deductible plan works



You'll pay full charges for covered services (other than preventive services) until you reach your deductible.

After meeting your deductible, you'll start paying less for these services — a copay or coinsurance — until you reach your out-of-pocket maximum.

KAISER PERMANENTE.

### Family deductibles and out-of-pocket maximums

If your family is covered under your plan:



- You have a single, shared family deductible for the entire family.
- Each family member has an individual out-of-pocket maximum, and the family as a whole has an out-of-pocket maximum.
- Your family deductible is \$2,800.
- Your individual out-of-pocket maximum is \$3,000.
- Your family out-of-pocket maximum is \$6,000.

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# Highlights of the **HSA-qualified Exclusive Provider Organization** (EPO) Plan\*

Deductible: \$1,400 self-only / \$2,800 family

Out-of-pocket maximum: \$3,000 self-only / \$3,000 family member / \$6,000 family

| Covered service                     | You pay  |  |
|-------------------------------------|--|--|
| Routine preventive exams & services | No charge, deductible does not apply                           |  |
| Primary care office visits          | \$20 copay, after deductible                                   |  |
| Specialty care office visits        | \$20 copay, after deductible                                   |  |
| Lab tests                           | \$10 copay, after deductible                                   |  |
| Outpatient surgery                  | \$150 copay, after deductible                                  |  |
| Hospitalization                     | \$250 per admission, after deductible                          |  |
| Urgent care visits                  | \$20 copay, after deductible                                   |  |
| Emergency Department visits         | \$100 copay, after deductible                                  |  |
| Generic prescription drugs          | \$10 copay (retail)/ \$20 copay (mail order), after deductible |  |
| Brand-name prescription drugs       | \$30 copay (retail)/ \$60 copay (mail order), after deductible |  |
| Specialty prescription drugs        | Follow the generic/brand cost share                            |  |

<sup>\*</sup>This is only a summary of some benefits and their copays and coinsurance. Please refer to your employer's *Summary Plan Description* or other Plan documents for more information about coverage, limitations, and exclusions for all benefits, including those not listed in this summary.

Your health benefits will be self-insured by your employer, union, or Plan sponsor. Kaiser Permanente Insurance Company will provide certain administrative services for the Plan and will not be an insurer of the Plan or financially liable for health KAISER PERMANENTE.

| Comparison At A Glance  | Deductible EPO Plan  | HSA-Qualified EPO Plan  |  |
|---|--|---|--|
| Has a deductible  | \$1,000 Individual \$2,000 Family Some medical services are subject to the plan deductible | \$1,400 Self-only<br>\$2,800 Family<br>Medical and Rx are subject to the plan<br>deductible |  |
| Preventive care covered at 100%                                       | Yes Not subject to the deductible  | Yes Not subject to the deductible   |  |
| Telehealth services are covered at 100% (e.g. phone and video visits) | Yes  | Yes After the deductible  |  |
| Option to open a health savings account (HSA)                         | No   | Yes   |  |
| Care provided through the<br>Kaiser Permanente network                | Yes  | Yes   |  |
| Access to kp.org/mobile app   | Yes  | Yes   |  |

<sup>\*</sup>This is only a summary of some benefits and their copays and coinsurance. Please refer to your employer's Summary Plan Description or other Plan documents for more information about coverage, limitations, and exclusions for all benefits, including those not listed in this summary.

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## Comparison of your plan options

|                                     | Deductible EPO Plan                  | HSA-Qualified EPO  |  |
|-------------------------------------|--------------------------------------|--|--|
| Deductible                          | \$1,000 individual<br>\$2,000 family | \$1,400 self-only<br>\$2,800 family                          |  |
| Out-of-pocket<br>maximum            | \$4,000 individual<br>\$8,000 family | \$3,000 self-only<br>\$3,000 family member<br>\$6,000 family |  |
| Covered service                     | You pay                              | You pay  |  |
| Routine preventive exams & services | No charge                            | No charge, deductible does not apply                         |  |
| Primary care office visits          | \$25 copay                           | \$20 copay after deductible                                  |  |
| Specialty care office visits        | \$25 copay                           | \$20 copay after deductible                                  |  |
| Lab tests                           | \$10 copay after deductible          | \$10 copay after deductible                                  |  |
| Outpatient surgery                  | 10% coinsurance after deductible     | \$150 copay after deductible                                 |  |
| Hospitalization                     | 10% coinsurance after deductible     | \$250 per admission after deductible                         |  |

<sup>\*</sup>This is only a summary of some benefits and their copays and coinsurance. Please refer to your employer's *Summary Plan Description* or other Plan documents for more information about coverage, limitations, and exclusions for all benefits, including those not listed in this summary.

Your health benefits will be self-insured by your employer, union, or Plan sponsor. Kaiser Permanente Insurance Company will provide certain administrative services for the Plan and will not be an insurer of the Plan or financially liable for health care benefits under the Plan.



## Comparison of your plan options

|                                | EPO  | HSA-Qualified EPO  |
|--------------------------------|--|--|
| Urgent care visits             | \$25 copay                                   | \$20 copay after deductible                                    |
| Emergency<br>Department visits | 10% coinsurance after deductible             | \$100 copay after deductible                                   |
| Generic prescription drugs     | \$10 copay (retail)/ \$20 copay (mail order) | \$10 copay (retail)/ \$20 copay (mail order), after deductible |
| Brand-name prescription drugs  | \$30 copay (retail)/ \$60 copay (mail order) | \$30 copay (retail)/ \$60 copay (mail order), after deductible |
| Specialty prescription drugs   | Follows the generic/brand cost share         | Follow the generic/brand cost share                            |

Your health benefits will be self-insured by your employer, union, or Plan sponsor. Kaiser Permanente Insurance Company will provide certain administrative services for the Plan and will not be an insurer of the Plan or financially liable for health care benefits under the Plan.

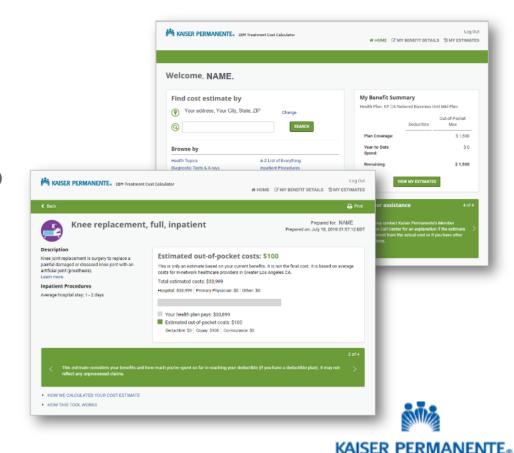


<sup>\*</sup>This is only a summary of some benefits and their copays and coinsurance. Please refer to your employer's *Summary Plan Description* or other Plan documents for more information about coverage, limitations, and exclusions for all benefits, including those not listed in this summary.

## Before your visit — getting an estimate

As a member, you can use our online Estimates tool to:

- Get an estimate of how much a treatment, procedure, test, or other medical service will cost
- Track how close you are to reaching your deductible and out-of-pocket maximum





# Sutter Health | Aetna

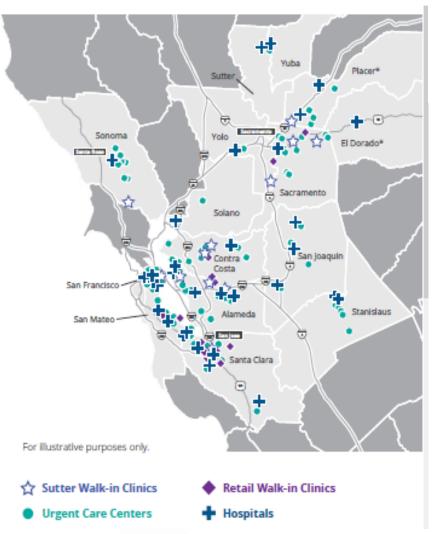
Providing a simplified and holistic member experience designed to support member's health ambition

- Combined portal to view clinical and insurance information
- Personal welcome kits and 24/7 customer service support
- Online provider appointment scheduling
- Telemedicine and virtual visits
- Proactive, coordinated care
- interactive tools and resources



#### Our network includes:

Primary care, specialists, hospitals, walk-in clinics and urgent care centers









9,400+ specialists



33 hospitals



74 urgent care centers



25 walk-in clinics

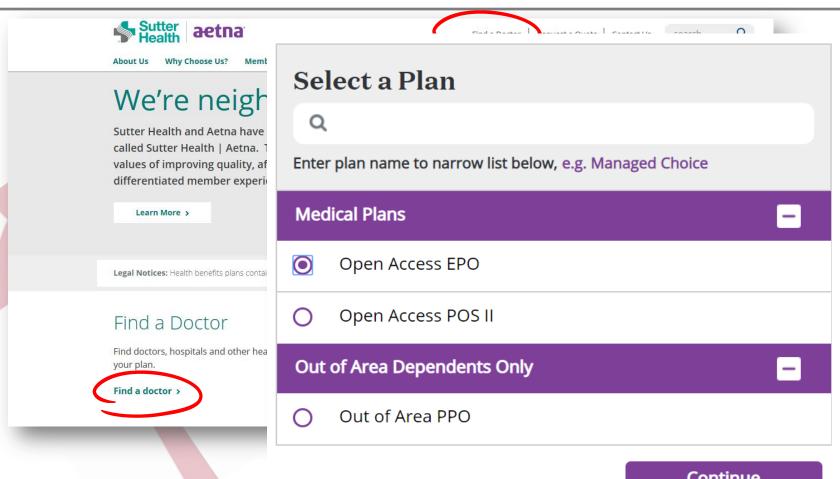
#### Physician Groups

| Counties  | Physician Group                       |
|---|---------------------------------------|
| Alameda &<br>Contra Costa   | Sutter East Bay<br>Medical Foundation |
| Alameda, Contra<br>Costa, San Mateo<br>& Santa Clara                | Palo Alto Medical Foundation          |
| El Dorado, Placer,<br>Sacramento,<br>Solano, Sutter,<br>Yuba & Yolo | Sutter Medical Foundation             |
| San Francisco   | Brown & Toland Physicians             |
| San Mateo &<br>Santa Clara  | Stanford Health Care                  |
| San Francisco<br>& Sonoma   | Sutter Pacific Medical Foundation     |
| San Joaquin<br>& Stanislaus   | Sutter Gould Medical Foundation       |





#### How do I find a Sutter Health | Aetna doctor? Visit www.sutterhealthaetna.com

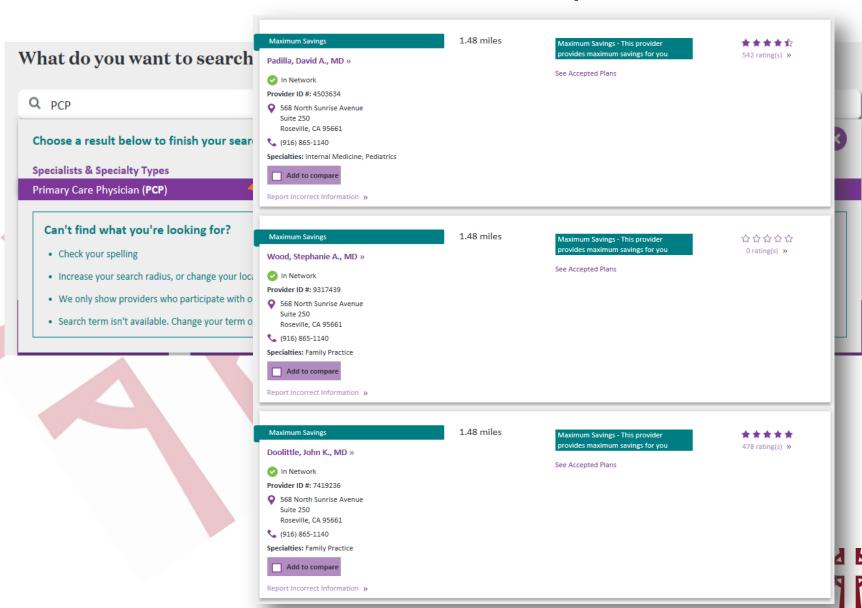








## How do I find a Sutter Health | Aetna doctor?



#### **Medical Benefits at a glance**

| Annual Deductible Employee Only Family                  | \$1,000<br>\$2,000        |
|---|---------------------------|
| Annual Out-of-Pocket Maximum<br>Employee Only<br>Family | \$5,000<br>\$10,000       |
| What the plan pays for covered services Preventive Care | 100%                      |
| Doctor Visits Specialist Visits                         | \$25 Copay<br>\$40 Copay  |
| Urgent Care<br>Emergency Care                           | \$50 Copay<br>\$200 Copay |
| Hospital (inpatient and Outpatient)                     | 20%; after deductible     |



#### Prescription Drug Benefits at a glance

|      |   |            | In-Network  |
|------|---|------------|-------------|
|      | Preferred Generic Drugs                     | Retail     | \$10 copay  |
|      |   | Mail Order | \$20 copay  |
|      | Preferred<br>Brand-Name Drugs               | Retail     | \$30 copay  |
| e as |   | Mail Order | \$60 copay  |
|      | Non-Preferred Generic and Brand -Name Drugs | Retail     | \$50 copay  |
|      |   | Mail Order | \$100 copay |
|      | Specialty Drugs                             |            | \$50 copay  |





# GIThrive by Vivante Health

- All-in-one program for chronic digestive disorders, to help members manage their gastrointestinal diseases
- Includes: nutrition management, medication optimization and 24/7 expert support
- Available for enrolled Anthem, Aetna and Kaiser members
- It's covered at 100%, no cost to you





# Surgical Benefits by BridgeHealth

- Supplemental surgery benefit for planned, non-emergent procedures
- The most common covered procedures include: bariatric, cardiac, general, orthopedic, spine and women's health
- Available for enrolled Anthem and Aetna members
- No additional cost





# Livongo Diabetes Program

Effective July 1, 2020

- A diabetes management benefit at no cost for members and covered dependents over the age of 13 who are diagnosed with Type 1 or Type 2 diabetes
- Participating in Livongo includes:
  - Your own advanced meter
  - Unlimited strips at no cost to you and delivered to your door
  - On-demand coaching anytime
- Available for enrolled Anthem and Aetna members



## DELTA DENTAL BENEFITS

|   | LOW OPTION |         | HIGH OPTION |         |
|---|------------|---------|-------------|---------|
| BENEFIT DESCRIPTION                             | PPO        | NON-PPO | PPO         | NON-PPO |
| Annual Deductible - Individual / Family<br>Max. | \$50 (x3)  |         | \$50 (x3)   |         |
| Deductible Waived for Preventive Services       |            | Yes     | Yes         |         |
| Preventive Services                             | 100%       | 100%    | 100%        | 100%    |
| Basic Services                                  | 90%        | 80%     | 90%         | 80%     |
| Major Services (includes Implants)              | 60%        | 50%     | 60%         | 50%     |
| Waiting Period for Major Services               | None       |         | None        |         |
| TMJ (Separate \$1,000 Lifetime max)             | 60%        | 50%     | 60%         | 50%     |
| Calendar Year Maximum Benefit                   | \$1,500    | \$1,000 | \$2,500     | \$1,500 |
| Orthodontia-Dependent Children                  | 50%        |         | 50%         |         |
| Adult Benefit Ortho                             | 50%        |         | 50%         |         |
| Orthodontia Deductible                          | N/A        |         | N/A         |         |
| Orthodontia Lifetime Benefit                    | \$1,000    |         | \$2,500     |         |
| Waiting Period for Orthodontia                  | ontia None |         | None        |         |

Coverage includes Brush Biopsies and 1 regular/1 periodontic cleaning every 6 months



#### VSP VISION BENEFITS

| BENEFIT DESCRIPTION                  | IN-NETWORK                                  | NON-<br>NETWORK | FREQUENCY           |
|--------------------------------------|---|-----------------|---------------------|
| Exam                                 | \$10 Copay                                  | Up to \$45      | Every<br>12 Months  |
| Lenses                               | See below                                   |                 | Every<br>24 Months* |
| Single Vision Lenses                 | Covered in Full                             | Up to \$30      |                     |
| Bifocal Lenses                       | Covered in Full                             | Up to \$50      |                     |
| Trifocal Lenses                      | Covered in Full                             | Up to \$65      |                     |
| Frames                               | \$25 Copay<br>\$150 Allowance               | Up to \$70      | Every<br>24 Months  |
| Contact Lenses<br>in Lieu of Glasses | \$150 Allowance<br>for Exam and<br>Contacts | Up to \$70      | Every<br>24 Months  |

\*\*Interim Benefits: Lenses provided every 12 months with an Rx change of .50 diopter or more

Please note: VSP does not send ID Cards, as they aren't required for services. All you have to do is give your information when you check in for your eye exam and your eye doctor will pull up your benefits. However, a card is available on vsp.com, if you'd like something to hold on to for reference.



#### SUN LIFE FINANCIAL BENEFITS

- Employees eligible for group benefits are automatically enrolled in Life, AD&D and LTD at no cost
- What the Plans Cover:
  - Life Insurance: \$25,000
  - Accidental Death & Dismemberment (AD&D): \$25,000
  - Long Term Disability: 60% of covered earnings
- Reduction schedule for Life/AD&D: At age 70 reduces by 50%



## SUN LIFE FINANCIAL BENEFITS (CONT.)

# Voluntary Life & Dependent Life

The monthly cost for both you and your spouse varies by age of <a href="mailto:employee">employee</a> and <a href="mailto:spouse">spouse</a>.

#### SUN LIFE FINANCIAL VOLUNTARY LIFE BENEFIT DESCRIPTION

| Voluntary Life Amount                       | Employees may elect units of \$10,000  |  |
|---|--|--|
| Voluntary Life Maximum                      | \$500,000 not to exceed<br>10 times your annual earnings   |  |
| Reduction of Life &<br>AD&D Insurance       | Reduced by 33% at age 70<br>and an additional 22% at age 75,<br>rounded to the next highest \$1,000  |  |
| Accidental Death &<br>Dismemberment Benefit | If elected, coverage automatically<br>doubles your benefit if death<br>is due to an accident   |  |
| Spouse Amount                               | Increments of \$5,000,<br>up to the lesser of 100% of the<br>employee's amount or \$250,000  |  |
| Child Amount                                | Live birth to less than 26 years<br>Increments of \$1,000, up to \$10,000<br>The dependent child amount cannot<br>exceed 100% of the employee amount |  |



#### **MONTHLY RATES PER \$1,000 OF BENEFIT**

| Age   | Employee | Spouse   |
|-------|----------|----------|
| <20   | \$0.026  | \$0.046  |
| 20-24 | \$0.038  | \$0.068  |
| 25-29 | \$0.045  | \$0.080  |
| 30-34 | \$0.062  | \$0.098  |
| 35-39 | \$0.083  | \$0.130  |
| 40-44 | \$0.139  | \$0.190  |
| 45-49 | \$0.192  | \$0.304  |
| 50-54 | \$0.350  | \$0.546  |
| 55-59 | \$0.718  | \$0.994  |
| 60-64 | \$1.044  | \$1.498  |
| 65-69 | \$1.800  | \$2.428  |
| 70-74 | \$3.718  | \$4.538  |
| 75+   | \$12.046 | \$14.928 |

Child(ren) Life \$0.15 for \$1,000 Monthly Rate \$0.75 for \$5,000 \$1.50 for \$10,000

#### **ACCIDENTAL DEATH & DISMEMBERMENT RATES**

| Employee Monthly Rates<br>Per \$1,000 of Benefit | \$0.02 |
|--|--------|
|--|--------|

#### \*GUARANTEE ISSUE AMOUNT

| Employee  | Spouse   | Child    |
|-----------|----------|----------|
| \$200,000 | \$50,000 | \$10,000 |

If elected within first 31 days of hire or eligibility period.



Evidence of Insurability (EOI): <a href="https://www.scd.org/sites/default/files/2019-05/EOI%20form\_0.pdf">https://www.scd.org/sites/default/files/2019-05/EOI%20form\_0.pdf</a>

### EMPLOYEE ASSISTANCE PROGRAM (EAP)

- The Employee Assistance
  Program is provided by
  ComPsych®
  GuidanceResources and offers
  counseling, legal and financial
  consultation, work-life
  assistance and crisis
  intervention services to all
  employees and their household
  family members.
- EAP is strictly confidential. No information about your participation in the program is provided to your employer.

- You receive counseling through the EAP up to 3 sessions per issue, per person, per calendar year. You can then set up an appointment to speak with the counselor over the phone or schedule a faceto-face visit.
- Contact Information:

Call: 877.595.5281

TDD: 800.697.0353

online: guidanceresources.com

App: GuidanceResources® Now

Web ID: EAPBusiness



### TRAVEL EMERGENCY ASSISTANCE

- Travel assistance program and ID-theft protection services provided by Assist America
- This travel emergency assistance program immediately connects you to doctors, hospitals, pharmacies and other services if you experience a medical or non-medical emergency while traveling 100 miles away from your permanent residence, or in another country.
- If you require assistance when traveling 100 miles from your permanent residence, or in another country, call Assist America's Operations Center at:
  - +1 609 986 1234 (outside USA Collect Call)
  - +1 800 872 1414 (inside USA Toll Free)
  - email at: medservices@assistamerica.com
  - Reference # 01-AA-SUL-100101



#### WHAT'S CHANGING FOR 2020?

- Actwise is the new Anthem HSA banking vendor replacing HealthEquity
  - Anthem members enrolled in a High Deductible Health Plan will be automatically sent to Actwise for an H.S.A bank account
  - Members will receive the following:
    - Welcome Kit
    - New Actwise debit card
    - New Anthem ID card
- Further information will follow soon



## WHAT'S CHANGING FOR 2020?

## (CONT.)

- Health Equity is the new Kaiser HSA banking vendor replacing Wex (administered through Kaiser)
  - Kaiser members enrolled in a High Deductible Health Plan will be automatically sent to Health Equity for an H.S.A bank account
  - Members will receive the following:
    - Welcome Kit
    - New Health Equity debit card
- Members may keep HSA funds with Kaiser, but there are some <u>changes</u> to be aware of *(review next slide)*
- Kaiser members wishing to transfer their HSA funds to HealthEquity must complete a <u>Distribution Request/Account Closure Form</u>



#### Keeping your Account

- If you choose to keep your HSA, there's no action you need to take, but there
  are some changes to be aware of.
- What's staying the same?
  - Health Payment Card Use it like you do today to pay for care
  - KP Balance Tracker app Same on-the-go access
  - Health Payment Services Same great customer service
- What's changing?
  - Health Payment Online Portal You'll still have 24/7 access to your HSA online, but you'll need to log in through a new location: kp.org/healthexpense.
    - Log in using the same username and password you use for the KP Balance Tracker app. If you haven't used the Balance Tracker app:
    - Your first time username and password will both be: the first initial of your first name, plus your first name, plus the last 4 of your Social Security number.
  - Monthly administrative fee \$3.25, paid directly from your HSA waived for any months where your average daily balance is \$2,000 or more.

### Closing your Account

- If you choose to close your HSA and want to transfer your money to a new HSA:
  - 1. Complete the **Distribution Request/Account Closure Form** and return it to Julianna Aguilera by <u>June 1,2020</u>.
  - 2. In Step 2 of the form:
    - Select Transfer as the type of distribution
    - Make the Transfer Check Payable to: Health Equity
    - In the Mail Check to: fields, enter:

Health equity

Attn: Account Transfers

15 W. Scenic Pointe Drive

Draper, UT 84020

- 3. Your form will be submitted to Kaiser Permanente on your behalf.
- 4. Beginning July 15, 2020 you'll no longer have access to your HSA, and your HSA will be closed by July 29, 2020.
- 5. Your money should be available in your HealthEquity HSA by July 30, 2020.



# RETA TRUST HEALTH AND WELLNESS PROGRAM

- Reta Trust has partnered with WebMD to offer Reta members an opportunity to build their own personalized path to wellness and the potential to earn **up to \$350 in rewards** by simply participating!
- Members will have access to:
  - -Health Risk Assessment
  - -Health and Wellness Coaching
  - -Wellness Challenges
  - -Online Health Assistant Tools
  - -Biometric Screenings/Preventative Exam Rewards and MUCH MORE!



#### 2020 REWARDS PROGRAM

# 1)HQ Plus Reward: \$50 + Fitbit Versa LITE

- Complete the HQ
- Set a My Health AssistantGoal
- Certify Tobacco Free on HQ OR Complete 1 Coaching Call if Tobacco User

2)Engage in Your Health Reward: \$300

Total Reward Potential:
 \$350 + Fitbit Versa LITE

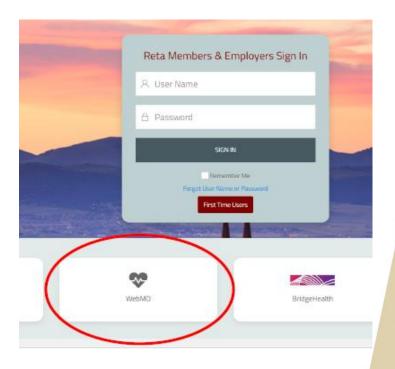
Reta Members can visit

www.retatrust.org and click the

Log In button in the upper right.

Click WebMD and enter

RetaEnroll credentials.





# WEIGHTS WATCHERS (WW) PROGRAM OFFERING

- Members and spouses enrolled in a Reta medical plan are eligible to join WW at no cost.
- Sign up for WW by visiting <a href="www.com/us/wwhs">www.com/us/wwhs</a> and entering Reta Trust Employee ID:14573524
- WW Memberships automatically renew each month until a member cancels or is no longer enrolled in their Retamedical-benefitted health plan.
- Reta Trust registrants who were already a WW member will be able to link their current account during the enrollment process. If a member was currently a WW member through Reta Trust, they will not need to reenroll.
- All participants can sign up (or cancel) any time.



#### CUSTOMER SERVICE CONTACT

#### **NUMBERS**

- WebMD Customer Service (866) 302-6343
  - WebMD portal registration issues
  - Username or password issues for spouses
  - Rewards questions
  - Assistance completing the Heal Quotient (HQ)
  - Requests for paper HQ
  - Questions about the Health Coaching

- SwiftCustomer Service (866-230-3809)
  - Visa pre-paid card issues
  - Lost pre-paid cards
- FitbitCustomer Service (877-623-4997)
  - Device Issues
  - Fitbit username/password issues
- WWCustomer Service (866-204-2885)
  - Registration Issues
  - Username/password issues



#### BENEFITS MATERIALS ON WEBSITE

• Available online at: <a href="https://www.scd.org/lay-personnel/employee-benefit-materials">https://www.scd.org/lay-personnel/employee-benefit-materials</a>

#### **Employee Benefit Materials**

Most materials posted on this page are available in Adobe Portable Docume you will need Adobe Acrobat Reader. This software can be downloaded at  $\underline{\mathbf{w}}$ 

- OPEN ENROLLMENT MATERIALS
  - o 2020-21 Diocese Lay Benefit Booklet & Rate Sheet
  - o 2019-20 Diocese Lay Benefit Booklet & Rate Sheet
  - Reta Trust User Guide (Obtain User ID and Password)
  - Open Enrollment FAQ
  - Sun Life Financial Enrollment Packet
  - Bridge Health Benefit
  - New Employee Assistance Program (Effective July 1, 2019)
- <u>Travel Assistance Program</u>



### CONTACT INFORMATION

| Anthem Blue Cross     | www.anthem.com/ca                         |
|-----------------------|---|
|                       | <u>(888) 722-1077</u>                     |
| Kaiser                | www.kp.org                                |
|                       | (800) 533-1833                            |
| Sutter Health   AETNA | www.sutterhealthaetna.com                 |
|                       | (866) 243-9776                            |
| Health Equity HSA     | www.healthequity.com/                     |
|                       | (877) 713-7712                            |
| EnvisionRX            | www.envisionrx.com                        |
|                       | (844) 852-7437                            |
| Delta Dental          | <u>www.dentalins.com</u>                  |
|                       | (800) 765-6003                            |
| VSP                   | www.vsp.com                               |
|                       | (800) 877-7195                            |
| Life Financial        | www.sunlife.com                           |
|                       | (800) 247-6875                            |
| EAP Services          | www.guidanceresources.com                 |
|                       | (877) 595-5281                            |
| Travel Assistance     | www.assistamerica.com                     |
| Services              | (800) 872-1414 inside USA - Toll Free     |
|                       | (609) 988-1234 outside USA - Collect Call |
| Reta Trust            | www.retatrust.org                         |
|                       | (877) 303-7382                            |



## WRAP - UP AND QUESTIONS?



If you have any questions, please feel free to contact me by phone at 916.733.0282 or by email at jaguilera@scd.org.



Register by May 1<sup>st</sup> and enter to win raffle prizes! Visit the following link to register:

<a href="https://www.surveymonkey.com/r/PASTORALCENTEROE">https://www.surveymonkey.com/r/PASTORALCENTEROE</a>

